

QP 5.3 QUALITY POLICY

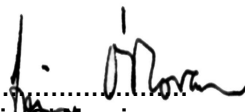
Scott Tallon Walker Architects' Quality Policy is to combine the commitment and involvement of the Board of Directors and all personnel, using our documented quality management system to: -

- a) Ensure the following **eight quality management principles** are adhered to at all times:
1. **Client focus**
Scott Tallon Walker Architects depend on our Clients and therefore endeavour to understand their current and future needs, meet their requirements and strive to exceed their expectations.
 2. **Leadership**
Scott Tallon Walker Architects' Management aims to create and maintain, a climate where unity of purpose and direction is achieved using leadership, and an environment in which people become fully involved in achieving our objectives.
 3. **Involvement of people**
Scott Tallon Walker Architects' Management ensure all staff are fully involved at all levels, enabling their abilities to be used for Scott Tallon Walker Architects' benefit.
 4. **Process approach**
Scott Tallon Walker Architects ensure that activities and related resources are managed as a process, to achieve desired results more efficiently.
 5. **System approach to management**
Scott Tallon Walker Architects apply a systematic approach to identify, understand and manage interrelated processes, in order to enhance our effectiveness and efficiency in achieving our quality objectives.
 6. **Continual improvement**
Scott Tallon Walker Architects' permanent objective is the continual improvement of our overall performance.
 7. **Factual approach to decision making**
Scott Tallon Walker Architects ensure that effective decisions are made, based on the analysis of data and information.
 8. **Mutually beneficial supplier relationship**
Scott Tallon Walker Architects maintain a mutually beneficial relationship with our suppliers, to enhance the ability of both them and us to create value.
- b) Ensure our documented quality management system is being progressively developed and that our business operates in a manner that meets, as a minimum, the requirements of Irish Standard I.S. EN ISO 9001: 2008.
- c) Identify the training needs of our organisation and to ensure that all personnel performing activities affecting quality are suitably qualified on the basis of the appropriate education, training and experience required, to achieve excellence in the quality of service provided.
- d) Ensure that this policy is understood, implemented and maintained at all levels of the organisation.

This policy shall be upheld as an integral part of the day to day running of our business. Every employee shall support and be fully committed to its implementation. We have set in place an internal system that fully reflects this policy. This system provides information and procedures for all personnel to follow.

Signed:

Date: 30th July 2009


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Eoin O Morain
For and on behalf of Scott Tallon Walker Ltd.

Scott Tallon Walker Architects' Board of Directors shall ensure that the quality policy is appropriate to the purpose of Scott Tallon Walker Architects, includes a commitment to comply with requirements and continually improve the effectiveness of the quality management system, provides a framework for establishing and reviewing quality objectives, is communicated and understood within Scott Tallon Walker Architects and is reviewed for continuing suitability.

Scott Tallon Walker Architects' Board of Directors is committed to achieving the **quality policy objectives contained in this Quality Policy document**. The scope of Scott Tallon Walker Architects' quality management system mirrors all applicable clauses from the Quality System Requirements of the Irish Standard EN ISO 9001: 2008. Clauses 7.5.2 and 7.6 were not found to be applicable to any of Scott Tallon Walker Architects' activities affecting quality.