

Key Performance Indicators

Scott Tallon Walker Architects permanent objective is the continual improvement of our overall performance as Architects, and that of our main ambassadors: our buildings.

STW actively monitor projects on an ongoing basis via regular Management and Board meetings. Real time monitoring is achieved on a constant basis via our project team structures and the management of projects at Director and Associate level. Such resource and programme monitoring leads to 'early warnings' on a variety of issues including design, programme, cost and quality.

By adopting a realistic design approach backed by professional experience and knowledge means that our designs are geared towards value for money from inception of the design process. Such value for money is further sought by the application of value engineering exercises and the integration of constructor and specialist suppliers from an early stage. In this manner the design can be better informed as to buildability and cost, utilising the cumulative knowledge and experience of the design, construction and supply chain team.

We encourage the publication of performance data as this will be an important cornerstone of achieving continuous improvement in services provision and project output and we fully subscribe to this open, collaborative approach.

The pro-active monitoring through all stages of the project process is an important part of our formal QA and project management procedures. The best evidence of our teams performance on a job is available directly from our client references and we encourage these to be completed at the end of every job.